



PAYMENT POLICY

Role of NIMI

NIMI (National Instructional Media Institute) collects various type of payments through its payment gateways through CCAvenue and Union Bank of India, as directed by the DGT (Director General of Training, New Delhi). It acts as a Nodal Collection Agent for DGT for the collection payments from candidates and institutions which are directed to pay for their examinations, applications, etc. The portal for such collection of fees is <https://www.nimionlineadmission.in>

Type of Payments handled

The type of payments collected by NIMI is categorized under the head **FEES** for various purposes which includes Exam Fees, Application Fees, Grading Fees, etc. The mode of collection is online payments through Credit cards, Debit Cards, Net Banking, UPIs, even direct deposit to the bank account, if provided.

Utilization of payments

Such amount collected as fees is purely utilized for providing services related to the applicant's requirement (i.e. Entrance Exams, CBT Exams, Affiliation Processing, etc.) and all arrangements and other related activities are handled using the payments received from the applicants, even though the applicant is failing to participate in the applied event.

Refund of Payment

In case of any refund of such payments required by the applicant, it is purely to be intimated to NIMI for such refund. NIMI has right to accept / reject any such requests according to the utilization of the funds. In case of duplicate payments / repeated payments, the requests will be considered for refund and if found proper, they will be initiated within a short time span. No dispute can be raised by the applicant against any payments made as the payment page itself confirms, 'Not Refundable' before making payment and it is accepted by the applicant and it is made purposively.

Grievances

Any grievance related to the payment made through NIMI portal is to be sent through email to nimipayments@gmail.com and should be solved accordingly. Any direct request through bankers for ChargeBack / Refund will not be entertained at any cost. If found any such cases, NIMI has right to withhold any services / results rendered to such applicant and take legal action against the candidate for violating the payment policy. Only requests made through grievance mail will be entertained and resolved according to the payment policy.

Note : While accepting the terms and conditions link of the payment page, it is implied, the applicant has gone through this policy and abide by the same.